



Excellence in Environment Awards Finalists Announced

The Associations are pleased to announce the finalists of the 2009-2010 Excellence in Environment Awards.

New Aboriginal Cultural Heritage Legislation

New legislation providing a transparent, consistent and effective approach to protecting and managing Aboriginal cultural heritage in NSW has commenced. These amendments may impact on council operations and activities.

Local Government Procurement Annual Conference

Under the theme of "*Procurement - Risky Business...*", this conference brings together an array of speakers with hands-on experience, aimed at assisting council staff in their individual roles.

Local Government Association of NSW and the Shires Association of NSW

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The Associations have released an updated timetable for *Modernising Local Government* discussions, adding focus groups at Lake Macquarie and Inverell.

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The Associations encourage councils to send a delegation of councillors and staff to the National Australian Local Government Women's Association (ALGWA) Women's Conference.

Item 7: Celebrating 2010 Year of Women in Local Government

The Associations are encouraging councillors, senior management and council staff to attend the 2010 Year of Women in Local Government for Rural, Regional and Remote Australia. Highlights include renowned keynote speakers, interesting workshop topics, Mia Freedman as MC, and Mike Munro facilitating the Q & A sessions.

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The NSW Government is inviting applications for membership of LHNGC. Council representatives are encouraged to apply to ensure the needs of the community are heard.

Economic Development

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Policy makers, academics and leaders are encouraged to attend the *Strategic Regional Leadership for the Future Connecting to the 21st Century Conference*.

Environment

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The NSW Department of Environment, Climate Change and Water (DECCW) is investigating options for a national noise labelling and limit scheme for portable garden equipment and air conditioners in Australia and New Zealand.

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Item 15: Urban Sustainability Support Alliance News

The latest edition of the Urban Sustainability Support Alliance (USSA) quarterly newsletter is now available.

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Speakers and workshop presenters include people from both the private and public industry. Be inspired as they discuss their experiences based around the conference theme "HR – the tree of diversity". Early Bird Registrations close soon.

Item 17: IPA2 Certificate for Public Participation

Learn effective communication and techniques for public participation in Modules 2 & 3 of the International Association of Public Participation (IAP2)

Item 18: Personal Safety and Conflict Management

Do you often work alone? Would you like to learn how to handle situations that involve conflict in a non-aggressive manner? This successful course has helped a range of council staff from parking officers and rangers to planners, weeds officers and library staff.

Item 19: Learning Solutions Staff Public Workshops

From speed reading to verbal judo and effective communication for public participation, there is something for everyone in the public staff programs scheduled for October to December in Sydney.

Item 20: The Supervisor Series

The Supervisor Series is a frontline leadership program designed to assist new or experienced supervisors to lead their team in a highly effective manner.

Item 21: Workforce Planning

This two-day intensive program will introduce you to the concepts of workforce planning in Local Government and provide you with a starting point for your own council plan.

Procurement

Item 22: Local Government Procurement Annual Conference

Under the theme of "*Procurement - Risky Business...*", this conference brings together an array of speakers with hands-on experience, and is aimed at helping council staff in their individual roles.

Roads and Transport

Item 23: Australian Transport Council Meeting

The Australian Transport Council (ATC), comprising of transport ministers and representatives of Local Government, met in Melbourne in late September and considered a range of national transport initiatives.

Water

Item 24: Risks of Alternative Water Systems Survey

Water practitioners are encouraged to fill out an online survey about risk perceptions associated with alternative urban water systems in Australian cities.

Awards

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View the latest Award opportunities for Local Government

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Conferences and Events

Item 2: Upcoming conferences and events

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EOI for the LGSA Tourism Conference 2011

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National ALGWA Women's Conference

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Celebrating 2010 Year of Women in Local Government

The Associations are encouraging councillors, senior management and council staff to attend the 2010 Year of Women in Local Government for Rural, Regional and Remote Australia. Highlights include renowned keynote speakers, interesting workshop topics, Mia Freedman as MC, and Mike Munro facilitating the Q & A sessions.

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Local Government Procurement Annual Conference

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Grants & Funding

Item 3: Grant and funding opportunities for Local Government

View the latest grant and funding opportunities for Local Government

Coastal and Estuary Management Grants

The Department of Environment, Climate Change and Water is calling for applications under the Coastal and Estuary Management Grants Program for the 2011/12 financial year.

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General Interest

Item 4: EOI for the LGSA Tourism Conference 2011

The Associations are inviting expressions of interest from councils and the tourism industry wishing to provide speakers to present case studies that relate to the program and theme, *Gone Fishing! Back Soon...*

The conference is presented in conjunction with Tourism New South Wales, industry partners and sponsors.

Participants will hear from representatives of the four taskforce areas established as part of the State Governments new tourism strategy: Local Government, Planning and Investment, National Parks (Nature Tourism), and Education.

Draft Program of Topics:

- Integrating tourism into council Community Strategic Plans (Local Government).
- Development of National Parks and their products (nature).
- Development of Indigenous tourism and products (nature and education).
- Ecotourism, caravan and camping, sustainability issues, road tourism (nature, planning and investment).
- Sports tourism including beach and surf tourism, cruising markets (all strategies).
- The international student market, backpackers markets and youth markets (education).
- Attracting accessible markets and ageing populations (planning and investment).
- The growth of the museums and galleries markets and cultural tourism (education, investment and planning).

We would like the program to showcase councils that have successfully developed these topic areas, have exceeded visitors' expectations or had problems doing so. We are also looking for great examples of 'Innovation in Tourism' for a special highlights section of the program.

E.O.I Deadline

A short outline of your proposed topic or presentation needs to be sent to Meg Fisher (see below) by 8 November 2010

Conference Dates

9-11 March 2011

Host

Sutherland Shire Council

Website

www.tourismconference.lgsa.org.au

Further Information

Meg Fisher
LGSA Events Manager
02 9242 4044
meg.fisher@lgsa.org.au

Ref: R10/002

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General Interest

Item 5: Modernising Local Government groups - new sessions

The Associations have released an updated timetable for *Modernising Local Government discussions, adding focus groups at Lake Macquarie and Inverell*.

To keep the idea of an in-sector dialogue moving on the *Modernising Local Government: Discussion Paper*, the Associations are creating small-scale listening opportunities to enable input from individual participants and encourage interaction. The two major methods are:

Focus Groups

Feature a limit of 15 people per group – with some being open (first come, first serve) and some by invitation. For the open focus groups we will run up to three groups simultaneously at any one venue if there is demand.

Open Invitation Focus Groups

Monday 8 November - Lake Macquarie

Tuesday 9 November – Dubbo

Monday 15 November – Inverell

Tuesday 16 November – Queanbeyan

Tuesday 23 November - Coffs Harbour

Hearings

Hearings will be held with individual councils. Council representatives will have the opportunity to present their thoughts on the discussion paper to Presidents and/or other Joint Executive members.

Further information

<http://www.lgsa.org.au/www/html/7-home-page.asp>

Contact

Focus Group:
Emma Moxon
LGSA Office Co-ordinator
emma.moxon@lgsa.org.au

Hearing and Further Information:
Noel Baum
LGSA Director Policy
noel.baum@lgsa.org.au

Ref: R03/0025 NB

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General interest

Item 6: National ALGWA Women's Conference

The Associations encourage councils to attend the National Australian Local Government Women's Association (ALGWA) Women's Conference.

The City of Ryde is hosting the three day conference, which will offer inspirational forums, workshops, speakers and discussions that will focus on the opportunities for increasing the participation of women in all aspects of Local Government.

This high profile event will be a fitting finale to the Year of Women in Local Government.

It is anticipated that the legacies arising from the Conference will provide sustained benefit for women working in Local Government for many years to come.

National ALGWA Women's Conference

25-27 November 2010

Pre-registration

<http://www.ryde.nsw.gov.au/algwa>

Further information

www.algwa.org.au

Ref: R98/0087

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General Interest

Item 7: Celebrating 2010 Year of Women in Local Government

The Associations are encouraging councillors, senior management and council staff to attend the 2010 Year of Women in Local Government for Rural, Regional and Remote Australia.

Highlights include renowned keynote speakers, interesting workshop topics, Mia Freedman as MC, and Mike Munro facilitating the Q&A sessions.

Be inspired by the keynote address of Ms Darriea Turley, National President of Australian Local Government Women's Association, and Ms Sam Mostyn – Director of the Centre for Sustainable Solutions at Sydney University and the Commissioner for the Australian Football League (AFL).

Workshop Topics include:

- Commitment to diversity and equality in the workplace and empowering our youth in our communities and our workplace. Includes how to manage population drift of a skilled workforce and youth.
- Managing our human capital - traineeships and up-skilling for Local Government. Reflecting on OH&S – what it means to Local Government. *Safe at Work – Safe Travel – Safe Home.*
- Gender Issues and challenges of attracting women to careers in Local Government and supporting the advancement of women in Local Government into executive and leadership positions – through mentoring and Governance.
- Branding you and your council.

Women and men in fields of education, health, farming, childcare, private business or in a public government organisation are encouraged to attend. The National Forum is open to everyone and is supported by Regional Development Australia – Orana.

Lifting the Lid

National Forum
Rural Regional & Remote Australia
Dubbo NSW
October 20-21 2010

Cost

\$165 includes Twilight Reception & Forum

Registration

www.rdaorana.org.au

Contact

Catriona.Maccallum@rdaorana.org.au

02 6885 1488

Ref: R98/0087-02

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Community

Item 8: EOI - Local Health Network Governing Councils (LHNGC)

The NSW Government is inviting applications for membership of LHNGC. Council representatives are encouraged to apply to ensure the needs of the community are heard.

Last week, the NSW Government announced the configuration of 18 Local Health (and Hospital) Networks in NSW and its intention to explore the relationship between Local Government, LHNGC and local health services.

The responsibilities of LHNGC have been outlined and will include local planning and delivery of clinical services, budget management, clinical governance, patient services, infection control and workforce management.

Members will be expected to actively contribute to the effective governance of these significant public sector organisations which provide a broad range of health services to the NSW community.

Applicants must complete an expression of interest form and provide a current CV indicating their skills and experience relevant to the role of being a Member of a Governing Council.

EOI Close

COB Friday 22 October, 2010

EOI Forms & Information Package

http://www.health.nsw.gov.au/resources/lhn/pdf/Application_form_members_LHN_FOR_APPLICANTS.pdf

Further information

Conduct Guidelines for Members of NSW Boards and Committees

http://www.health.nsw.gov.au/resources/lhn/pdf/DPC_Conduct_Guidelines_for_NSW_Boards.pdf

Discussion Paper

http://www.health.nsw.gov.au/resources/Initiatives/healthreform/lhn_disc_paper_pdf.asp

National Health Reform

<http://www.health.nsw.gov.au/initiatives/healthreform/index.asp>

Press Release

http://www.health.nsw.gov.au/resources/Initiatives/healthreform/pdf/lhns_min_mr.pdf

LGSA Contact

Helen Johnson

Senior Policy Officer – Public Health
02 9242 4028

helen.johnson@lgsa.org.au

Ref: R09/0018

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Economic Development

Item 9: Strategic Regional Leadership for the Future Conference

Policy makers, academics and leaders are encouraged to attend the *Strategic Regional Leadership for the Future Connecting to the 21st Century Conference*.

The conference will bring together key international thinkers on leadership from Finland (Dr Markku Sotarauta) and the UK (Dr Chris Collinge) as well as leading media and finance commentator, Michael Pascoe, and a host of significant and esteemed speakers from Australia.

The full-day program includes presentations, panel discussions and case studies and has been designed to specifically address the challenges confronting regional Australia in the 21st Century.

Councils, State and Federal Government departments, business organisations (such as the Chamber of Commerce), universities and education institutions, non-government organisations, regional development organisations, financial institutions, business leaders and the media are encouraged to attend.

Regional Development Australia - Mid North Coast is partnering with Adelaide University and international academic body, the Regional Research Association, to host this conference.

Strategic Regional Leadership for the Future Conference

Friday, 29 October, 2010

Port Macquarie

Cost

\$55 (Full-day program)

Regional Development Australia – Mid North Coast website

www.rdamidnorthcoast.org.au/conference

Further information

Regional Development Australia

Mid North Coast

02 6583 5647

tiffanys@rdamidnorthcoast.org.au

Ref: R90/1160 LG

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Environment

Item 10: Excellence in Environment Awards Finalists Announced

The Associations are pleased to announce the finalists of the 2009-2010 Excellence in Environment Awards.

The finalists are:

Communication, Education & Empowerment

A Day at the Bay: An Earth Day Celebration
Manly Council / Manly Environment Centre

Sustainable Neighbourhoods Program
Lake Macquarie City Council

target sustainability @ marrickville: Marrickville Council

Living Water Smart – summer water savings campaign:
Wyong Shire & Gosford City Councils

Crosscurrents - Stories of Water: Bankstown City Council

Climate Clever Education Campaign: Willoughby City Council

Community Sharps Management Award

Get Smart with Sharps: Gosford City Council

Energy Saving & Climate Change Adaptation / Mitigation

CVC's 'Taking Action on Climate Change' package: Clarence Valley Council

The CENTROC Shiny Halo Blog Central NSW Councils: CENTROC

Treading Lightly: Coffs Harbour City Council

Changing Priorities – climate change adaptation decision making in a bean counters world:
Ku-ring-gai Council

Environmental Best Practice for Local Water Utilities

Kyogle Integrated Water Cycle Management Implementation: Kyogle Council

Coffs Harbour Water – Beyond 2030: Coffs Harbour City Council

Natural Environment Policies, Planning and Decision Making

Dubbo Urban Salinity Landscape Interpretation Project (DUSLIP): Dubbo City Council

Port Stephens Conservation Assessment Tool: Port Stephens Council

OurRiver – Cooks River Sustainability Initiative: Ashfield, Bankstown City, City of Canterbury, City of Sydney, Hurstville City, Marrickville, Rockdale City, and Strathfield Councils

Natural Environment Protection & Enhancement: On-Ground Works

Palerang Riparain Restoration Program: Palerang Council

Lake Wooloweyah Erosion Control Project: Clarence Valley Council

Implementation of the Tuggerah Lakes Estuary Management Plan: Wyong Shire Council

O'Brien's Bridge Replacement - Threatened Species Habitat Restoration: Tweed Shire Council

Cooks River Foreshore Riverbank Restoration Project: City of Canterbury

Excellence in Environment Awards Ceremony

Tuesday, 30 November, 2010
9.30am-1.30pm
Taronga Park Zoo, Sydney.

This year will also be the inaugural year for the Louise Petchell Memorial Award for Individual Sustainability.

Tickets

Sponsors and finalist councils receive two complimentary tickets. Letters of invitation are being sent to finalist councils. Additional tickets are available at a cost of \$55 per person (inc. GST).

Ref: R98/0021 RV

Sustainable Procurement

Sustainable Cleaning Products: Hornsby Shire Council

Waste Avoidance

Filtered Water Bubbler Project: Manly Council

Groundswell City to Soil Community Engagement Strategy: Goulburn Mulwaree Council & Lachlan Shire Council

Yours2Take Version 3: Riverina Eastern Regional Organisation of Councils

SHOROC E-Waste Ban and Campaign: Shore Regional Organisation of Councils

National Recycling Week - Big Aussie Swap: City of Sydney

Water Conservation

You can't monitor what you can't measure: Water use database and real time monitoring: Wollongong City Council

Lake Macquarie and Hunter Water Corporation Showerhead Exchange: Lake Macquarie City Council

Weed Management Award

Peak Hill Project: Parkes Shire Council

Controlling African Olives in Maitland to protect endangered native vegetation: Maitland City Council

South Coast Communities Sea Spurge Control Project: Southern Councils Group

Local Sustainability

Strathfield Sustainability Framework: Strathfield Council

Working Towards a Sustainable Great Lakes: Great Lakes Council

Environmental Sustainability Framework: Blacktown City Council

Coffs Harbour 2030: Coffs Harbour City Council

Working Towards a Sustainable City: City of Ryde

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Environment

Item 11: Australian Waste and Recycling Expo

Come along and hear from leaders in the field as they discuss case studies, policy developments and practical advice for your council in the areas of sustainable procurement and e-waste.

Day One

Wednesday 10 November

Sustainable Procurement Seminar

In their quest to reduce landfill waste and improve resource recovery, councils and NSW State Government are elevating the importance of sustainable procurement.

Sustainable Public Procurement is a process where organisations meet their needs for goods, services, works and utilities in a sustainable manner that also achieves value for money. It generates benefits not only for the organisation, but also for society, the economy and the environment.

The one-day conference will have particular relevance to public authorities. It will provide practical advice on the development of a Sustainable Procurement Plan.

Day Two

Thursday 11 November

Electronic Waste Management Seminar

This full one-day program will touch on all aspects of e-waste management. Representatives from the Federal Government's Implementation Working Group (IWG) will kick the day off with an update on the proposed extended producer responsibility legislation.

Delegates will hear from processors, non-government groups, manufacturers and government. The conference will ensure you are up-to-date on key issues and aware of the best options available for sustainable and cost-effective electronic waste management.

The Australian Waste and Recycling Expo

10-11 November, 2010
Sydney Showground
Olympic Park

Expo Entry

Free

Seminar

Two special one-day seminars will be held as a part of the Expo (registration for each seminar is \$395 plus GST).

Further information

www.awre.com.au

Ref: R90/1156 RV

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Environment

Item 12: Coastal and Estuary Management Grants

The Department of Environment, Climate Change and Water is calling for applications under the Coastal and Estuary Management Grants Program for the 2011/12 financial year.

Funding of up to 50% of a project's costs is available to councils under these programs to:

- Prepare coastline, estuary and coastal zone management plans and supporting studies.
- Carry out projects to reduce risks associated with coastal hazards, improve coastal environments and improve estuary health.

Grant offers are subject to annual funding allocations and State-wide priorities. Generally, the highest priority will be given to projects that involve:

- Updating coastal hazard studies to incorporate sea-level rise benchmarks.
- Updating estuary plans to consider climate change impacts, including sea level rise.
- Estuary health monitoring and improvement.

Invitations to apply will be sent to coastal councils in early October 2010.

The call for applications under the NSW Floodplain Management Program is expected to be made separately in November 2010.

Applications Open

11 October 2010

Applications Close

2 December 2010

DECCW Website

Grant guidelines and application forms

<http://www.environment.nsw.gov.au/coasts/InfoCoastEstFloodGrants.htm>

Further information

Rebecca Simpson

DECCW Grants Coordinator

02 9895 7463

coastalestuary.floodgrants@environment.nsw.gov.au

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Environment

Item 13: National noise labelling and limit scheme

The NSW Department of Environment, Climate Change and Water (DECCW) is investigating options for a national noise labelling and limit scheme for portable garden equipment and air conditioners in Australia and New Zealand.

The Environment Protection and Heritage Council (EPHC) Working Group, which is led by DECCW, is collecting information from councils to support the development of the scheme.

The first stage of the scheme would apply to portable garden equipment (such as leaf blowers, lawn mowers, line trimmers, brush cutters, hedge trimmers and chainsaws) and air conditioners.

Although some states have labelling requirements, enforcement is problematic because of the Mutual Recognition Act 1992. A scheme covering the whole of Australia and New Zealand would enable any provisions to be effectively enforced. Noise labelling of portable gardening equipment would help consumers to select quieter models and, if noise limits are introduced, this should reduce neighbourhood noise pollution. Noise labelling of air conditioners, coupled with an education program for consumers and installers, should also reduce the number of inappropriately sited air conditioners.

As well as improving amenity, reducing the number of complaints to councils about these issues would reduce the drain on council resources in dealing with them.

DECCW has reviewed recent NSW Local Government State of Environment (SOE) reports. Eleven NSW councils listed the number of complaints specifically related to air conditioners in the 2008/2009 reports and one provided data on noise complaints about portable gardening equipment. If your council receives complaints about air conditioners or portable gardening equipment, it would be very useful if the number of complaints could be provided in separate categories in future SOE reports.

As heat pump water heaters may be included in the scheme in the future, a separate category for the number of complaints about these articles would also be very helpful.

Contact

Grant Harper
DECCW Senior Noise Officer
02 9995 5996
grant.harper@environment.nsw.gov.au

Ref: R96/0003 RV

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Environment

Item 14: New Aboriginal Cultural Heritage Legislation

New legislation providing a transparent, consistent and effective approach to protecting and managing Aboriginal cultural heritage in NSW has commenced. These amendments may impact on council operations and activities.

These changes are due to recent amendments to the *Aboriginal Heritage Provisions in the National Parks and Wildlife Act 1974 (NPW Act)*.

There are also three corresponding Amending Regulations: the Threatened Species Amendment Regulation 2010, the National Parks and Wildlife Amendment Regulation 2010, and the National Parks and Wildlife Amendment (Aboriginal Objects and Places) Regulation 2010.

These new provisions are an initial reform while the NSW Government undertakes a more complete review of the laws that protect Aboriginal cultural heritage in NSW.

The provision commenced on 1 October 2010 and includes:

- Introduction of the new Aboriginal cultural heritage offences, penalties and permit system in Part 6 of the *National Parks and Wildlife Act 1974*.
- Introduction of remediation directions in relation to harm to Aboriginal objects and places (s.91L).
- Provisions about the Aboriginal Heritage Information Management System.

The Department of Environment, Climate Change and Water (DECCW) is hosting a series of public information sessions to explain the changes made by the Amendment Act (see Fact Box).

DECCW Public Information Sessions - Amendment Act

Parramatta

Tuesday 12 October, 2-4pm
Parramatta Leagues Club

Dubbo

Thursday 14 October, 2-4pm
Dubbo RSL

Coffs Harbour

Monday 18 October, 2-4pm
C.ex Coffs

Queanbeyan

Tuesday 26 October, 2-4pm
R.B Smith Community Centre

Aboriginal Cultural Heritage

<http://www.environment.nsw.gov.au/legislation/NPWamendmentAct2010.htm>

Further information

DECCW's Environment Line
131555

information@environment.nsw.gov.au

Ref: R90/0321 05 CC

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Environment

Item 15: Urban Sustainability Support Alliance News

The latest edition of the Urban Sustainability Support Alliance (USSA) quarterly newsletter is now available.

The newsletter showcases councils implementing sustainability projects. The aim is to ensure that lessons learnt by councils in the journey towards sustainability are shared.

Highlights in this issue include:

- Sustainability Training Package Launch.
- Save Our Swamps (Blue Mountains City Council).
- On the Road to Sustainability (Bega Valley Shire Council).
- Sustainable Illawarra and Food Security.
- Small Wind Energy.

Has your council got a sustainability story to share?

Let us know and you could be in our next edition.

USSA Newsletter

<http://www.lgsa-plus.net.au/www/html/2317-ussa-newsletter.asp>.

Further information

www.lgsa.org.au/USSA

Under "newsroom" – subscribe to receive future issues and project updates.

LGSA Contact

Robbie Beale

USSA Senior Project Officer

02 9242 4056

robbie.beale@lgsa.org.au.

Ref: R07/0020-02 RB

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Learning

Item 16: 2010 Local Government Human Resources Conference

Speakers and workshop presenters include people from both the private and public industry. Be inspired as they discuss their experiences based around the conference theme "HR – the tree of diversity". Early Bird Registrations close soon.

The Honourable Justice Roger P. Boland, President of the NSW Industrial Relations Commission, will update you on the state of play in IR today.

Saul Eslake, the former Chief Finance Officer of the ANZ and media finance commentator, will educate you about the key economic drivers that HR professionals need to know.

Master Class Workshops

- An ICAC session on preventing corruption.
- How to measure your diverse workforce.
- An update on discrimination laws.
- What's happening in recruitment that will help you to get better candidates.
- Kogarah, Moree Plains, Armidale-Dumaresq, and Latrobe City (Vic) councils will showcase some of their HR initiatives.

Networking

We have arranged to take you to the Coogee Surf Lifesaving Club for the optional Wednesday 17 November BBQ on the Balcony.

The Conference Dinner will be the usual spectacular event with an excellent meal and entertainment with an "LG SuperStar" theme.

LG Human Resources Conference

17-19 November, 2010
Crowne Plaza, Coogee, Sydney

Accommodation

<http://www.ichotelsgroup.com/h/d/cp/1/en/hotel/sydcdb> or call reservations on 1800 668 167 and quote the booking code "DWH" to get the conference rate.

Early Bird Cost

Register by 15 October
\$990 per person (inc. GST)

Registrations

<http://www.lgsa.org.au/www/html/154-seminars--conferences.asp>

Contact

Learning Solutions
02 9242 4181
learning@lgsa.org.au

Ref: I98/0012 RN

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Learning

Item 17: IPA2 Certificate for Public Participation

Learn effective communication and techniques for public participation in Modules 2 & 3 of the International Association of Public Participation (IAP2)

This course is well recognised amongst the community of public participation professionals in Australia and New Zealand and many other countries including USA, Canada and the UK. Note: *Planning for Effective Public Participation is a prerequisite for other IAP2 Certificate training.*

Effective Communication for Public Participation Module 2

Participants gain an understanding of the essentials of risk communication, making effective written and verbal presentations and working with the media.

Interactive exercises and practical tips allow participants to put these skills into immediate use.

Participants will take home a comprehensive student manual and IAP2's Program Planning Tool.

Techniques for Effective Public Participation Module 3

Try out or observe World Cafe, Interviews, Resolving Conversations, Citizens' Jury and Advisory Groups in action.

This two-day module in IAP2's Certificate Program in Public Participation provides an introduction to more than 20 practical tools and techniques used at all five levels of IAP2's Public Participation Spectrum and around the globe. Learn how to create effective forums for dialogue and how to avoid the many problems encountered in traditional public meetings.

Module 3 is suitable for beginning to intermediate level practitioners and those who want a review of basic group process techniques.

Students leave this module armed with a detailed student manual covering the course materials and IAP2 tip sheets offering practical advice for selecting, using and evaluating a broad range of public participation activities.

Facilitator: Margaret Harvie, Plan Com Consulting P/L, is an accredited International Association for Public Participation (IAP2) trainer. Margaret has extensive local, national and overseas experience including experience in community development with Indigenous communities in Queensland.

IAP2

Sydney

Module 2 – Monday 18 October 2010

Module 3 – 19 & 20 October 2010

Cost

Module 2 -\$550 inclusive of GST

Module 3 -\$880 inclusive of GST for the two day public program

Registrations

<http://www.lgsa.org.au/www/html/421-public-staff-course-registration-form.asp?intSiteID=1>

Further information

<http://www.lgsa.org.au/www/html/2244-course-outlines.asp>

Contact

Learning Solutions

02 9242 4181

learning@lgsa.org.au

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Learning

Item 18: Personal Safety and Conflict Management

Do you often work alone? Would you like to learn how to handle situations that involve conflict in a non-aggressive manner? This successful course has helped a range of council staff - from parking officers and rangers to planners, weeds officers and library staff.

The course includes physical intervention skills which are a non-aggressive way to get people to comply without pain.

Learn how to:

- Undertake a risk assessment to identify risks of violence and aggression.
- Apply the SAFER approach to dynamic risk assessment of workplace situations.
- Recognise the range of human responses to threatening and aggressive situations.
- Adopt a proactive approach to service delivery.
- Identify blocks to communication within the working environment.
- Signal non-aggression, control and maintain personal space.
- Recognise an escalating situation and defuse and calm a high-risk situation.
- Apply the win-win approach to resolving conflict.
- Report and record an incident of aggression/violence.
- Identify the sources of support available for victims of aggression/violence.
- Learn from an incident of aggression/violence.
- Understand the law and implications surrounding the use of 'force'.

Numbers are restricted to 12 so that one-on-one coaching can be provided.

The Personal Safety and Conflict Management workshop is a new addition to our suite of conflict handling courses, which include Verbal Judo, Assertiveness, and Handling Difficult People.

Personal Safety & Conflict Management

Monday, 29 November
Local Government Learning Centre,
Sydney

Cost

\$495 (inc. GST)
Includes comprehensive workbook
and a one month email service
following the workshop.

Registrations

<http://www.lgsa.org.au/www/html/15-2-courses-for-staff.asp>

Contact

Learning Solutions
02 9242 4181
learning@lgsa.org.au

Ref: 198/0012 RN

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Learning

Item 19: Learning Solutions Staff Public Workshops

From speed reading to verbal judo and effective communication for public participation, there is something for everyone in the public staff programs scheduled for October to December in Sydney.

Managing Information Overload - Speed Reading
12 October

Coaching for Council Leaders
13 October

Effective Communication for Public Participation (IAP2)
18 October

Techniques for Effective Public Participation (IAP2)
19-20 October

Workforce Planning
21-22 October

Verbal Judo for Contact Professionals
26 October

Facilitation Skills
28 October

Development Approvals - The Heritage Perspective
09 November

Certificate IV in Training and Assessment (TAE40) -- Part One
11-12 November

Influencing Skills for Women
26 November

Personal Safety and Conflict Management
29 November

Handling Difficult People
2 December

Certificate 1V in Training and Assessment (TAE40) – Part Two
7-8-9 December

Time Management
10 December

Registrations

<http://www.lgsa.org.au/www/html/152-courses-for-staff.asp>

Contact

Ruth Niemczyk
Learning Solutions
02 9242 4180
ruth.niemczyk@lgsa.org.au

Ref: R98/0012 RN

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Learning

Item 20: The Supervisor Series

The Supervisor Series is a frontline leadership program designed to assist new or experienced supervisors to lead their team in a highly effective manner.

The course comprises of four modules over two consecutive training days. The four half-day modules are stand alone units, i.e. you can select a particular module to develop skills in a specific area.

Module 1 - The Supervisor's Roles.

Module 2 - Delegation Skills.

Module 3 - Giving and Receiving Feedback.

Module 4 - Retaining and Motivating Your Staff.

A two-day program aids the, 'soon to be appointed' or 'newly appointed' supervisor, team leader or manager with the essential skills to manage, direct and motivate their teams to perform to agreed standards and expectations.

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The Supervisor Series

Monday 8 & Tuesday 9 November
Local Government Learning
Centre Sydney

Cost

\$330 (inc. GST) - 1 module
\$462 (inc. GST) - 2 modules
\$880 (inc. GST) - 4 modules

This includes comprehensive handouts and a one month email service following the workshop.

Registrations

<http://www.lgsa.org.au/www/html/152-courses-for-staff.asp>

Contact

Learning Solutions
02 9242 4181

Ref: I98/0012 RN

Learning

Item 21: Workforce Planning

This two-day intensive program will introduce you to the concepts of workforce planning in Local Government and provide you with a starting point for your own council plan.

The development of the Workforce Plan is a requirement under the new planning and reporting framework for NSW Local Government.

This program is beneficial to general managers, directors, HR staff, strategic planners, community services staff, finance officers and any managers who would want to contribute.

The program will cover:

- What is workforce planning and why it is necessary?
- The workforce planning cycle.
- The measures for success and how to gather the data.
- Solutions to your workforce planning problems.

Participants will be asked to bring relevant data to the program which will form part of the presentations and plans on day two of the workshop. Participants will also get to start work on their own plan in the workshop using this material.

A unique feature of the program is that participants will leave the workshop with a CD which includes a ready-to-use workforce plan template to assist them to continue the journey at their council.

Workforce Planning

Tuesday 21-22 October
Local Government Learning Centre
Sydney

Cost

\$770 (inc. GST)
Includes comprehensive handouts
and a one month email service
following the workshop.

Registrations

<http://www.lgsa.org.au/www/html/152-courses-for-staff.asp>

Contact

LGSA Learning Solutions
02 9242 4181
learning@lgsa.org.au

Ref: I98/0012 RN

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Procurement

Item 22: Local Government Procurement Annual Conference

Under the theme of “*Procurement - Risky Business...*”, this conference brings together an array of speakers with hands-on experience, and is aimed at helping council staff in their individual roles.

Hosted by Local Government Procurement (LGP), this Conference will benefit Local Government professionals, particularly procurement staff, senior management and any other professional staff involved in purchasing.

General Managers and Directors – see the Fact Box on how you can register for FREE.

Local Government Procurement Pty Ltd (LGP) is a wholly owned subsidiary of the Local Government and Shires Associations of New South Wales (LGSA).

LG Procurement Annual Conference

Monday 22 November, 10am-5pm
Tuesday 23 November, 9am-4pm.

Sydney Masonic Centre,
66 Goulburn Street, Sydney

Cost

Early bird rate until 31 October
\$495 (inc. GST)

From 1 November
\$577.50 (inc. GST)

FREE registration is available to either a General Manager or Director, when attending with a registered/paying council officer.

Contact

LG Procurement
Emma Murray
emurray@lgp.org.au
02 8270 8700.

Ref: R05/0057 EM

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Roads and Transport

Item 23: Australian Transport Council Meeting

The Australian Transport Council (ATC), comprising of transport ministers and representatives of Local Government, met in Melbourne in late September and considered a range of national transport initiatives.

Among the key agenda items and decisions considered at the meeting were:

- The impending release of the draft National Road Safety Strategy for 2011-2020 for public consultation.
- The endorsement of the Australian National Cycling Strategy for 2011-2016, aimed at doubling the number of people cycling over the next five years.
- Progress reports on the work undertaken to ensure that the new national transport regulators are up and running by 2013.

The Ministers also welcomed the Commonwealth Government's commitment to introduce mandatory CO2 emissions standards for light vehicles from 2015, with negotiations with industry and key stakeholders to get underway in the coming months. Ministers acknowledged this is a key transport initiative in the wider effort to meet the challenge of climate change.

Australian Transport Council
<http://www.atcouncil.gov.au/communique/index.aspx>

Ref: R90/0985 RC

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Water

Item 24: Risks of Alternative Water Systems Survey

Water practitioners are encouraged to fill out an online survey about risk perceptions associated with alternative urban water systems in Australian cities.

The survey, jointly funded by Monash University's Centre for Water Sensitive Cities and CSIRO, is part of a broader research program, Cities as Water Supply Catchments, which is supported by a range of partners including government departments, water authorities, water supply companies, wastewater management agencies, councils, and property developers.

The survey results will be freely available to all participants early next year.

The Cities as Water Supply Catchments research program looks at alternative water systems in light of emerging pressures of drought, population growth and climate change which are challenging the capacity of traditional water systems to meet urban water needs.

The research program consists of eight integrated research projects across several disciplines including engineering, stream ecology, water chemistry, climate science, social science, economics and urban design.

The survey is part of a research project which investigates the social and institutional context of Australia's water industry. The survey explores risk perceptions associated with a variety of alternative water systems, including stormwater harvesting.

The survey intends to reach as broad a range of water practitioners as possible and is seeking input from people with different backgrounds within the urban water industry (e.g. managers, technicians, engineers, environmental scientists, planners, economists, land developers, plumbers and/or builders). Participants and interested parties are encouraged to distribute the survey to their colleagues.

The survey builds on a previous survey in which more than 1000 water practitioners provided very important information about barriers and drivers to sustainable urban water management. (See Fact Box for previous survey).

Survey

www.surveymonkey.com/s/KF6X29Y

Cities as Water Supply Catchments Research Program

www.watersensitivecities.org.au

Results of Previous Survey

www.watersensitivecities.org.au/wp-content/uploads/Summary-Report-Drivers-and-Barriers-SUWM.pdf.

Contact

Dr Meredith Dobbie
Centre for Water Sensitive Cities,
Monash University
03 9905 6241
meredith.dobbie@monash.edu,

Ref: R90/1056-12

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